Santo Car Hire **P.O. Box 89** **Santo, Vanuatu** **Email: info@carhire.vu** **Mobile: 7770888/5550888** **Phone: 37212**	Vehicle hired: Reg No: Fuel: _____ Km: _____
Renter's name: Licence No: Local Address: Phone: Date of birth:	2nd driver: Licence No: Date of birth:
Date out: Time: Date in: Time: Additional charges:	Damage record: No damage: ☐
I have read, understood and agree to the above conditions. Driver sign: _____ Additional driver: _____	

Terms and conditions

DEPOSIT:
Multiple day car hire, a deposit of 50% of the total booking is required.
Single day car hire, a deposit of 100% is required.
This can be paid via Visa or Mastercard credit card over the phone (safer). A bank fee of 4% is charged for all credit card transactions.
You can pay in Vatu or AUD$ Australian Dollars

BALANCE:
The balance is to be paid before handover of vehicle. If the vehicle is dropped off at hotels or airport, we will deduct balance payment from credit card on day of arrival.
A bank fee of 4% is charged for all credit card transaction.
You can pay in Vatu or AUD$ Australian Dollars

VEHICLE DAMAGE:
In the event of any damage the renter must phone Santo Car Hire immediately. Under no circumstances is the hirer or driver allowed to attempt or make any repairs.

INSURANCE DAMAGE EXCESS:
The renter shall be liable for ALL damage regardless of who was at fault.

DRIVER:
This vehicle is to be driven only by the person, whose name appears as driver on this contract. Any other driver must be included on the contract at time of initial pickup and extra insurance fee prepaid at a rate of 1,000vt per day.

FLEXI-RATE CONDITIONS:
Four hours notice via email is required for changes or cancellations. Any change is subject to availability. We recommend "comprehensive Travel Insurance" to protect against unforeseen changes.

SAVER-RATE CONDITIONS:
Requests for changes to hire dates must be made via email. Santo Car Hire manger has sole discretion to allow or disallow date changes. Changes are subject to availability.
Due to cancellation, NO show or Date/Time changes, the following charges will apply:
1. Over 30 days before the date of arrival a full refund will be given.
2. 7 to 30 days before the date of arrival, 50% of the booking will be charged.
3. 24 hours or less before Date/Time of arrival, 100% of the booking will be charged.
4. In the case of no-show, the total amount of booking will be charged
5. In the event of changes due to travel disruptions for any reason, you will need to submit a claim to your airline or travel insurance policy for reimbursement.
We recommend "Comprehensive Travel Insurance" to protect against unforeseen changes.

FUEL:
The vehicle is issued with a full tank and is to be returned full. If returned with the tank not full, a fuel charge will be charged against bond.

KILOMETRES:
We do not charge for kilometres used.

LATE RETURNS:
If vehicle is returned later than the time specified on the contract, a fee of 1,500vt per hour is charged.

I authorise Santo Car Hire to charge my credit card for my deposit and any moneys owing. I have read, understood and agree to the above Terms and conditions.

Date:

Vehicles must be parked overnight inside your hotel property boundary.

VEHICLE ACCESS:
The vehicle is limited to sealed Roads only and specified unsealed roads and tourist attractions.
East Coast: Port Olry, champagne beach, Lonnoc Beach, Nanda Blue Hole, Riri Blue Hole, Velit bay, Turtle bay, Barrier beach, Lopelope, Palekula bay.
South Coast: Tuffuntari Water fall, Tangoa Island landing.
Restricted: Vehicle must not be driven into West Coast, central Fanafo or Big Bay areas.

LAWS:
The driver shall be liable for any fines and fees issued by Vanuatu Government authorities against this vehicle.

CREDIT CARD DETAILS:
Name: _____

Card Number: _____

EXP Date: _____ CVV: _____

Signature: